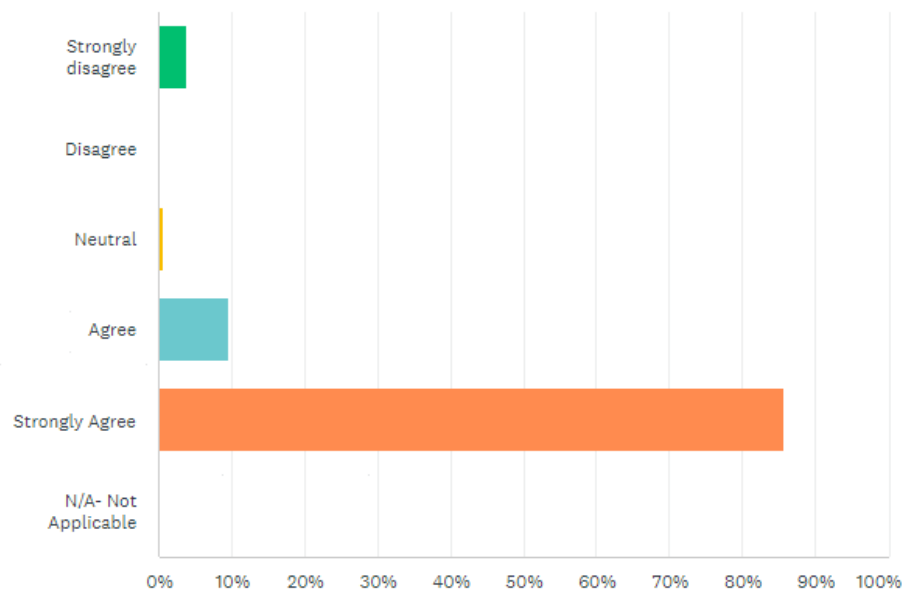




Green Mountain Surgery Center Patient Satisfaction Results January 2022 – December 2022

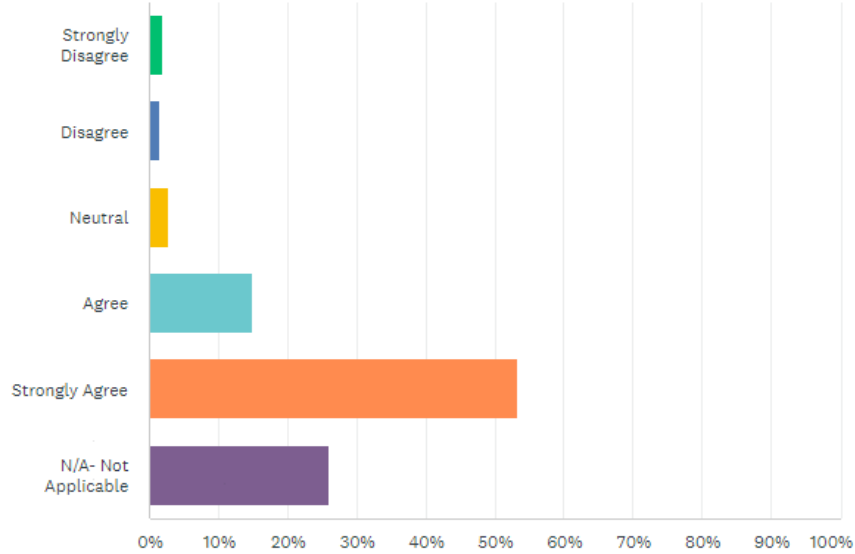
The registration/admission staff was courteous and friendly.

Answered: 1,593 Skipped: 3



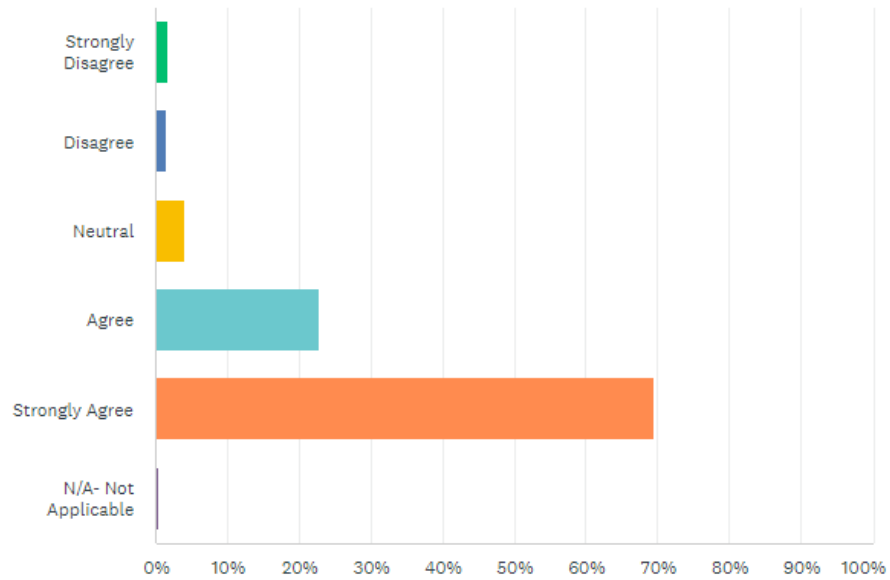
When I called the facility, my call was answered and directed to the appropriate person.

Answered: 1,592 Skipped: 4



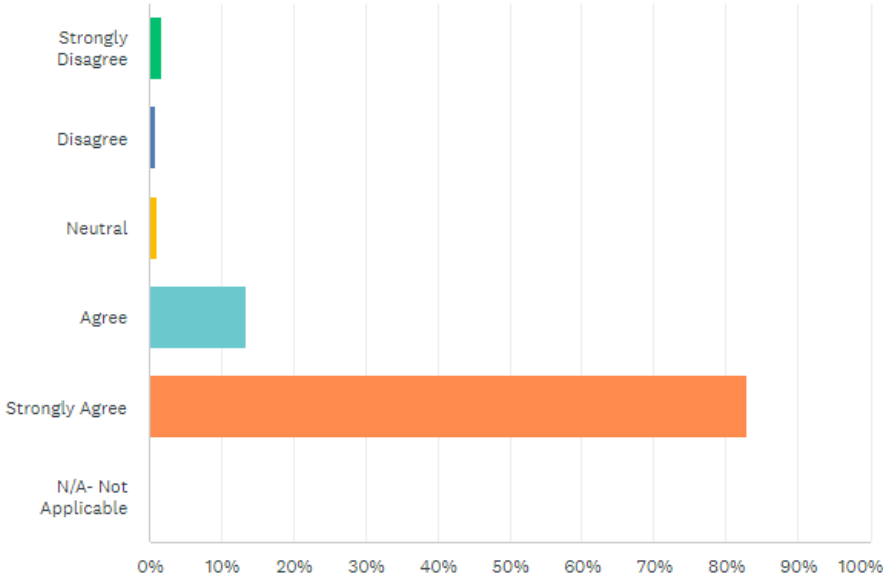
My privacy was protected while at the facility.

Answered: 1,590 Skipped: 6



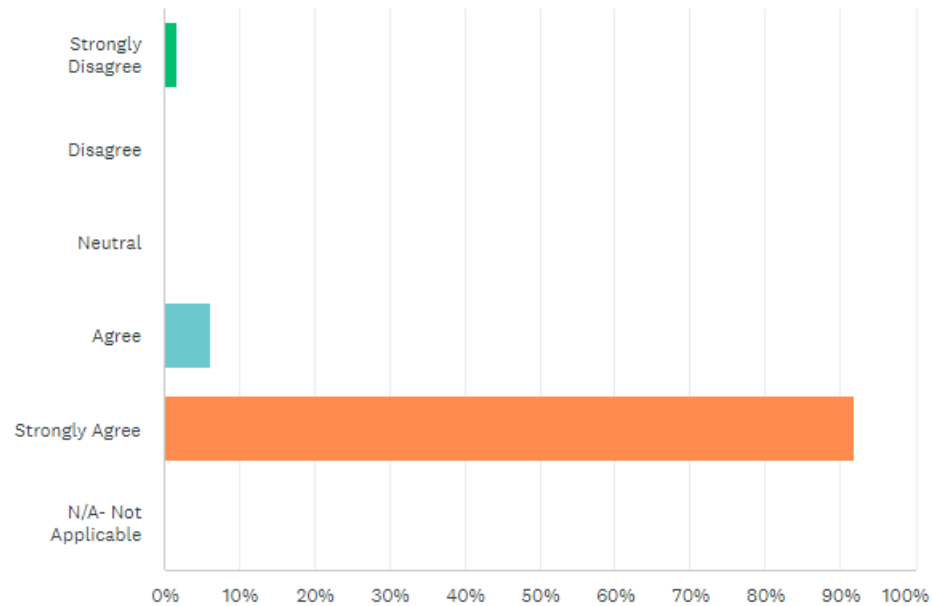
I was well informed of pre-procedure preparation instructions.

Answered: 1,593 Skipped: 3



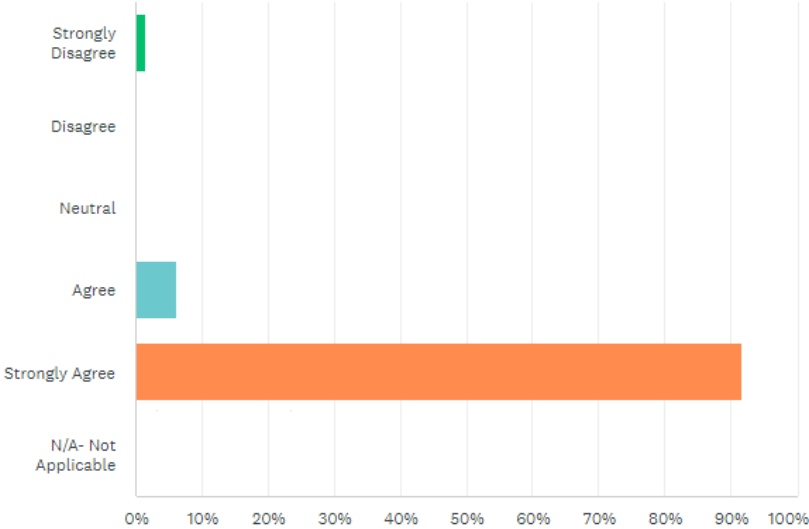
The facility was clean and comfortable.

Answered: 1,593 Skipped: 3



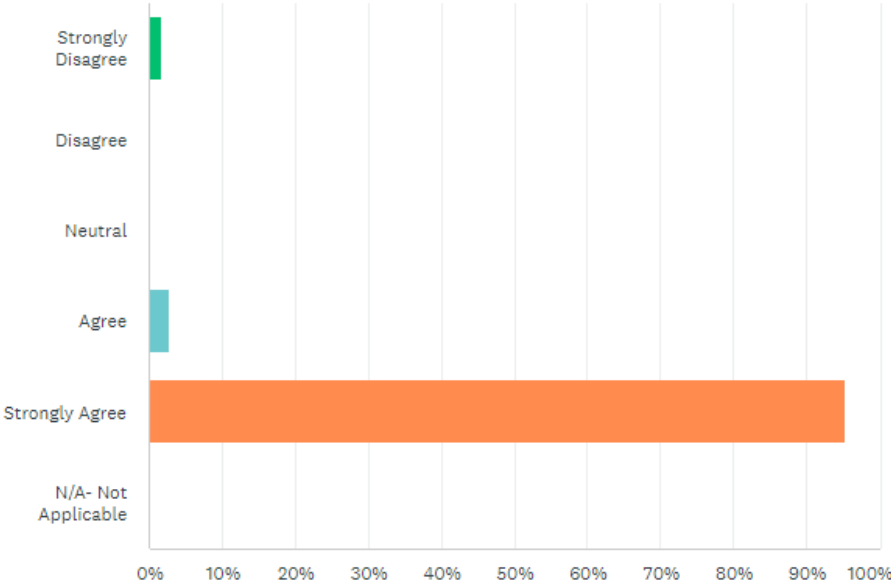
I believe my physician and the staff were interested in my safety during my care.

Answered: 1,594 Skipped: 2



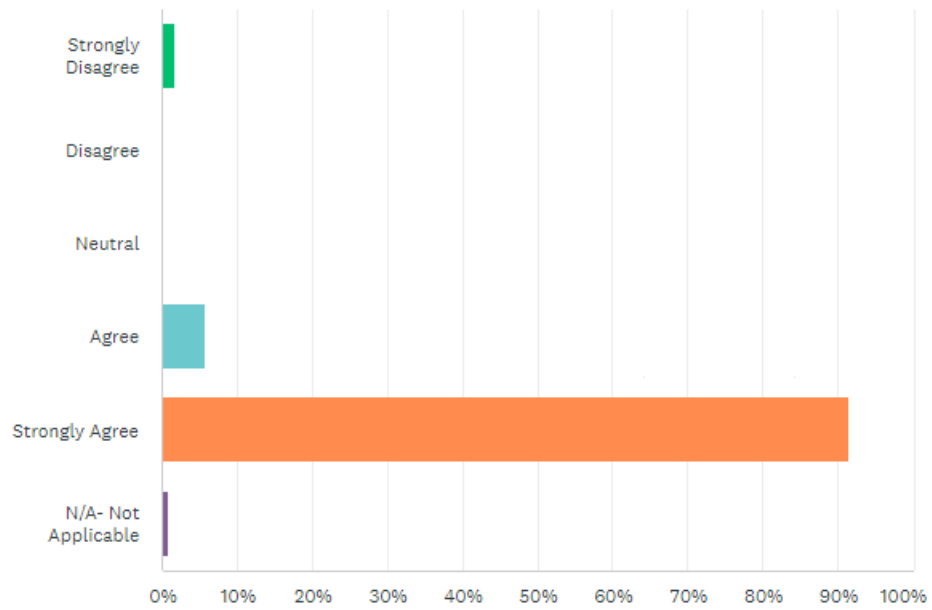
The nursing staff was courteous and friendly.

Answered: 1,594 Skipped: 2



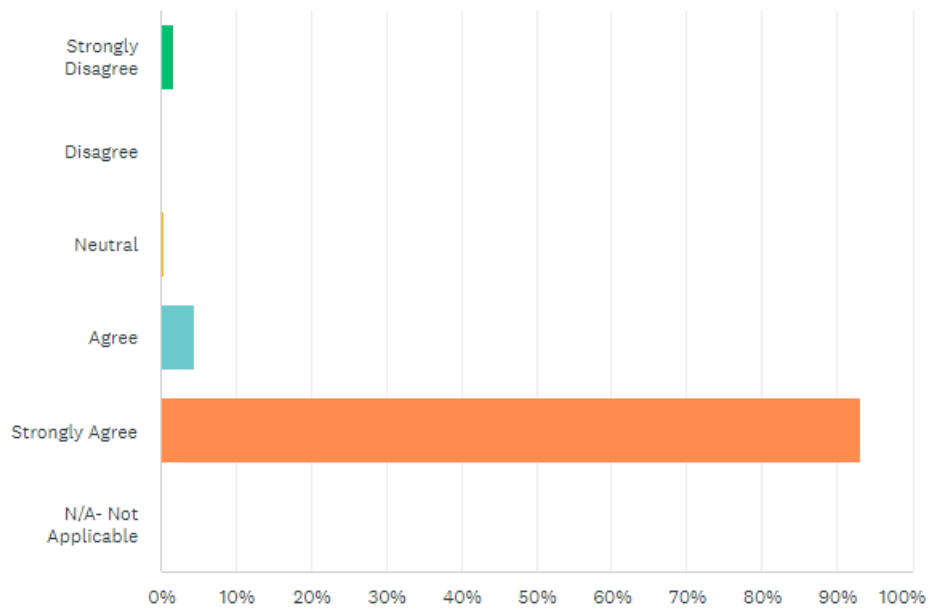
The nursing staff assured that my questions were answered.

Answered: 1,593 Skipped: 3



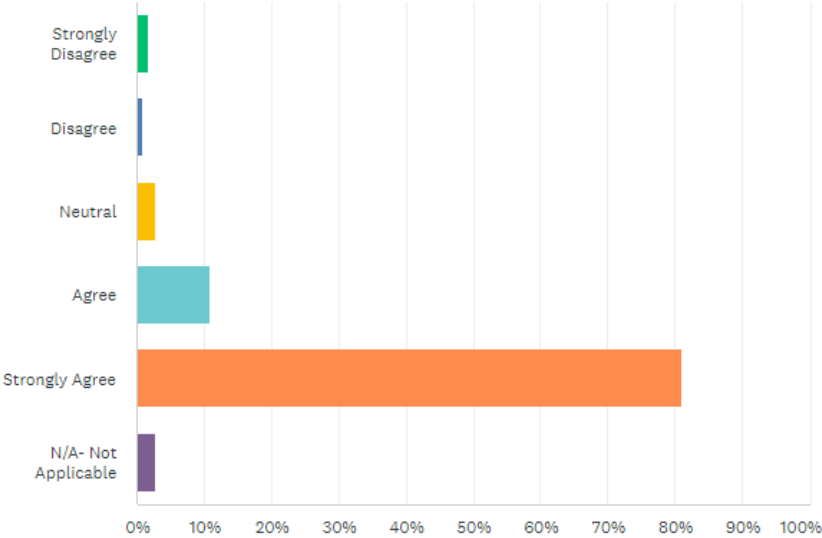
The nursing staff was competent and professional.

Answered: 1,593 Skipped: 3



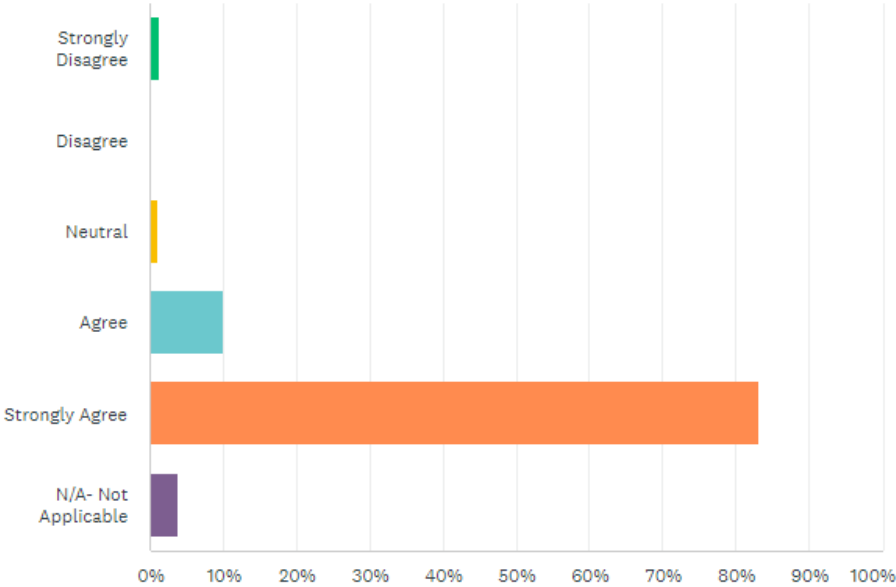
My physician discussed the risks, benefits, and treatment options with me in advance of my procedure.

Answered: 1,591 Skipped: 5



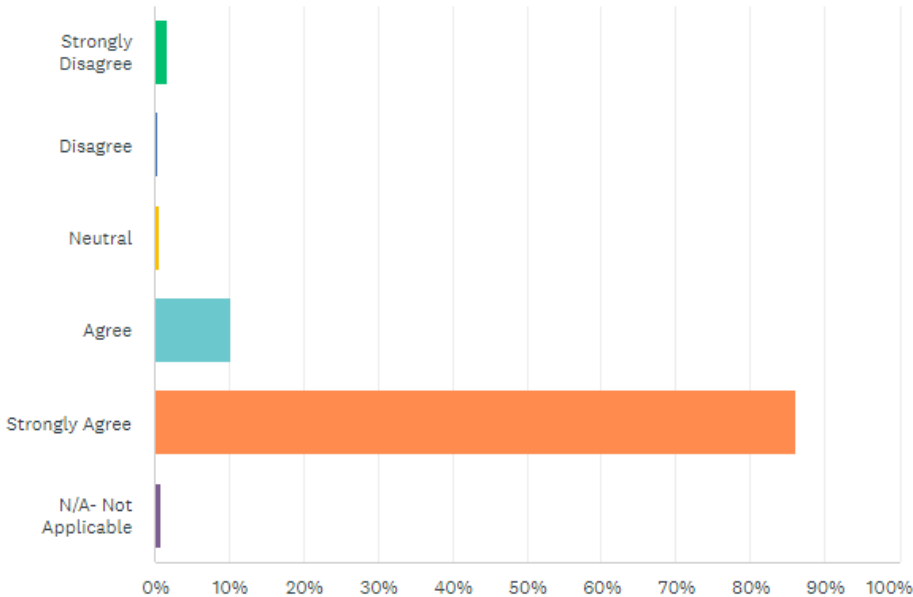
My anesthesia/sedation concerns and questions were addressed.

Answered: 1,592 Skipped: 4



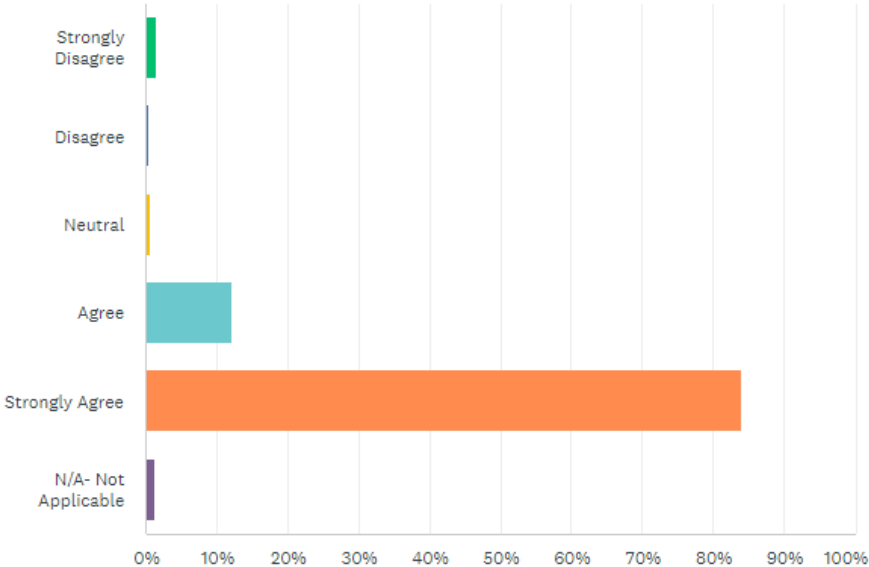
I received written discharge instructions upon leaving the facility.

Answered: 1,595 Skipped: 1



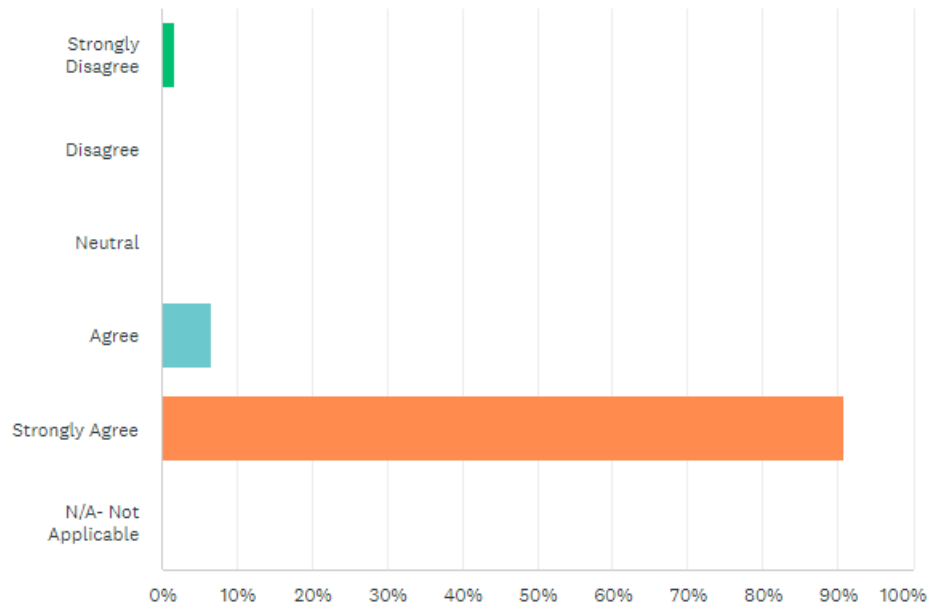
The written discharge instructions clearly state who to contact should questions come up while recovering at home.

Answered: 1,595 Skipped: 1



I would return to this facility for additional procedures.

Answered: 1,595 Skipped: 1



I would recommend this facility to my friends and family.

Answered: 1,592 Skipped: 4

